

# Getting Started With

## What it is for:

Music, Movies, TV Shows, Comics, Kids

## What you need:


- Greenwich Library card number
- PIN number
- E-mail address

## Setup:

1. **Install the free Hoopla app** from the Apple App store (iPhone/iPad), Google Play store (Samsung, Android Devices), Kindle Store (Kindle Fire) or create an account on your computer browser by going to [www.hoopladigital.com](http://www.hoopladigital.com)
2. Tap “*Sign Up*”, then tap “*Let’s Go*”
3. On the **Find Your Library** screen, enter “06830”, tap “*Greenwich Library*”, and tap “*Next*”
4. **Enter your library card number** (no spaces, typically 14 digits) and **PIN** (4-digit number) and tap “*Next*”
5. Enter your email address and create a password (8-40 characters)
6. Tap “*Get Started*”
7. Tap to bypass instructions

## Browsing and Borrowing:

- To **locate a specific title**, tap “*Search*” on the bottom of the screen and enter your request into the search bar on top.
- To **browse**, tap “*Home*” in the bottom left corner of the screen and scroll down to see the curated list or use the filters near the top of the screen to narrow down the results

- Once you find a title that interests you, tap “*Borrow*” below its image, and then tap “*Play*”.
- At any time, you can get back to the Library’s collection by tapping “*Home*” on the bottom of the screen.
- Titles can be streamed immediately, or downloaded for offline use (i.e. airplane, train, car, where there is limited/no Internet connectivity).
- To use **Kids Mode**, tap “*Settings*”  select “*Kids Mode*”, then “*Turn On*”. You can choose to set up a pin.

## Streaming on TV / Browser:

- To **watch Hoopla video content on your TV** using Apple TV, Roku, Amazon Fire Stick, Chromecast, or AndroidTV, simply download the app and follow the prompts.
- To **watch and listen to Hoopla content on your computer**, open up any browser (Chrome, Internet Explorer, Firefox, Safari) and go to [www.hoopladigital.com](http://www.hoopladigital.com) and enter your user name and password.

## Loan Limits and Periods:

- *Up to 20 titles per month*
- *Movies/TV Shows – 3 days*
- *Music – 7 days*
- *Binge Pass – 7 days (counts as one checkout)*
- *Comics – up to 21 days*

*Automatic returns, no late fees*