

Getting Started with **kanopy**

What it is for:

Movies, Documentaries, TV Shows, Kids

What you need:

- Greenwich Library card number
- PIN number
- E-mail address

Setup:

1. Install the free Kanopy app from the Apple App store (iPhone/iPad), Google Play store (Samsung, Android Devices), or Kindle Store (Kindle Fire). To use Kanopy on a computer desktop, go to www.kanopy.com.
2. Tap “Get Started”
3. Tap “Find Your Library” (if you have already created an account online tap on “Log In” on the top right).
4. Tap “Skip” on the Share Your Location window.
5. Enter “06830” into the search box and tap “Greenwich Library- (CT)”
6. Enter your Library Card Number (no spaces), Pin number and tap “Next”
7. Enter your email address and create a password. This will be your login information.

Browsing and Borrowing:

- To locate a specific title, tap the magnifying glass icon at the bottom of the screen and start typing.
- To browse, tap the “Browse” icon in the lower left of the screen and select from the menu.
- Once you find a title that interests you, tap on it. A Ticket value will show along with Access Time after it is checked out. Tap “watch now” under the title to start streaming.

- You can borrow videos totaling up to 100 Tickets per month. Kanopy Kids titles do not require tickets. Ticket values reset on the 1st of each month with no carryover from the previous month.
- Titles can be streamed immediately but cannot be downloaded for offline use.
- To use Kanopy Kids, tap the horizontal lines in the bottom right corner and tap “Go to Kanopy Kids”.

Streaming on TV / Browser:

- To watch Kanopy video content on your TV using Apple TV, Roku, Amazon Fire Stick, Chromecast, or AndroidTV, simply download the app and follow the prompts.
- To watch Kanopy content on your computer, open up any browser (Chrome, Microsoft Edge, Firefox, Safari) and go to www.kanopy.com. Click on “Get Started”, then “Find Your Library”. Search for Greenwich, CT and then follow instructions to create an account. Once you have an account, you can login to Kanopy.com using your email and password.

Loan Limits and Periods:

- Up to 100 tickets per month
- Kids titles do not require tickets

Automatic returns, no late fees